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**TELECOPY****PLEASE DELIVER IMMEDIATELY****DATE:** February 28, 2007**TO: UNITED STATES PATENT AND TRADEMARK OFFICE  
MAIL STOP AMENDMENT  
ART UNIT 3623**

Andrew T. Spence  
Reg. No. 45,699

In re: David G. Beshore  
Appl. No. 09/848,519  
Filed May 4, 2001  
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING A PROCESS  
OF AN ORGANIZATION

Confirmation No. 7542  
Examiner Johnna Loftis

Please process the attached AMENDMENT (18 pages) and please fax confirmation to Andrew T. Spence at 704-444-1111. Thank you.

**NO. OF PAGES:** 19  
(Including cover page)

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**FEB 28 2007 PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Confirmation No.: 7542

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Applicant(s): David G. Beshore  
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Art Unit: 3623  
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Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING  
A PROCESS OF AN ORGANIZATION

Docket No.: 038190/233565  
Customer No.: 00826

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT  
37 C.F.R. § 1.121**

Sir:

In response to the Official Action dated November 29, 2006, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.